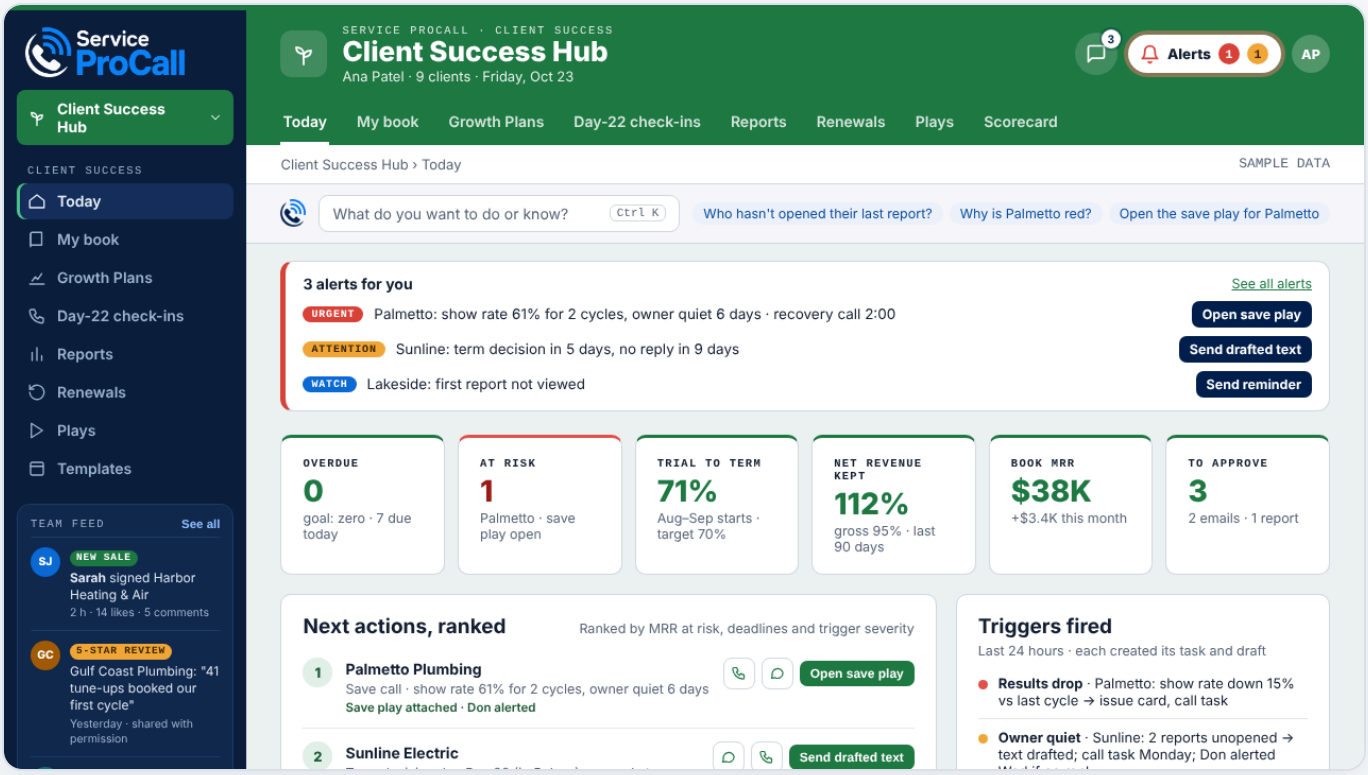
ProCall Hub: the platform behind every campaign we run.

Most call centers run on a dialer, a spreadsheet and a monthly report. We built our own platform, ProCall Hub, so every call, booking, alert and result for your campaign lives in one place and updates as it happens. It's how a new company with an experienced team outpaces much larger vendors.



Our client success team's home screen: alerts first, then next actions and every client's results. Sample data.

One record, start to finish

Your audit, launch, campaigns, calls and results sit on one record every team member works from.

Problems caught the same day

A slipping show rate or a campaign behind pace raises an alert with ranked fixes, not a surprise at month end.

Every role guided daily

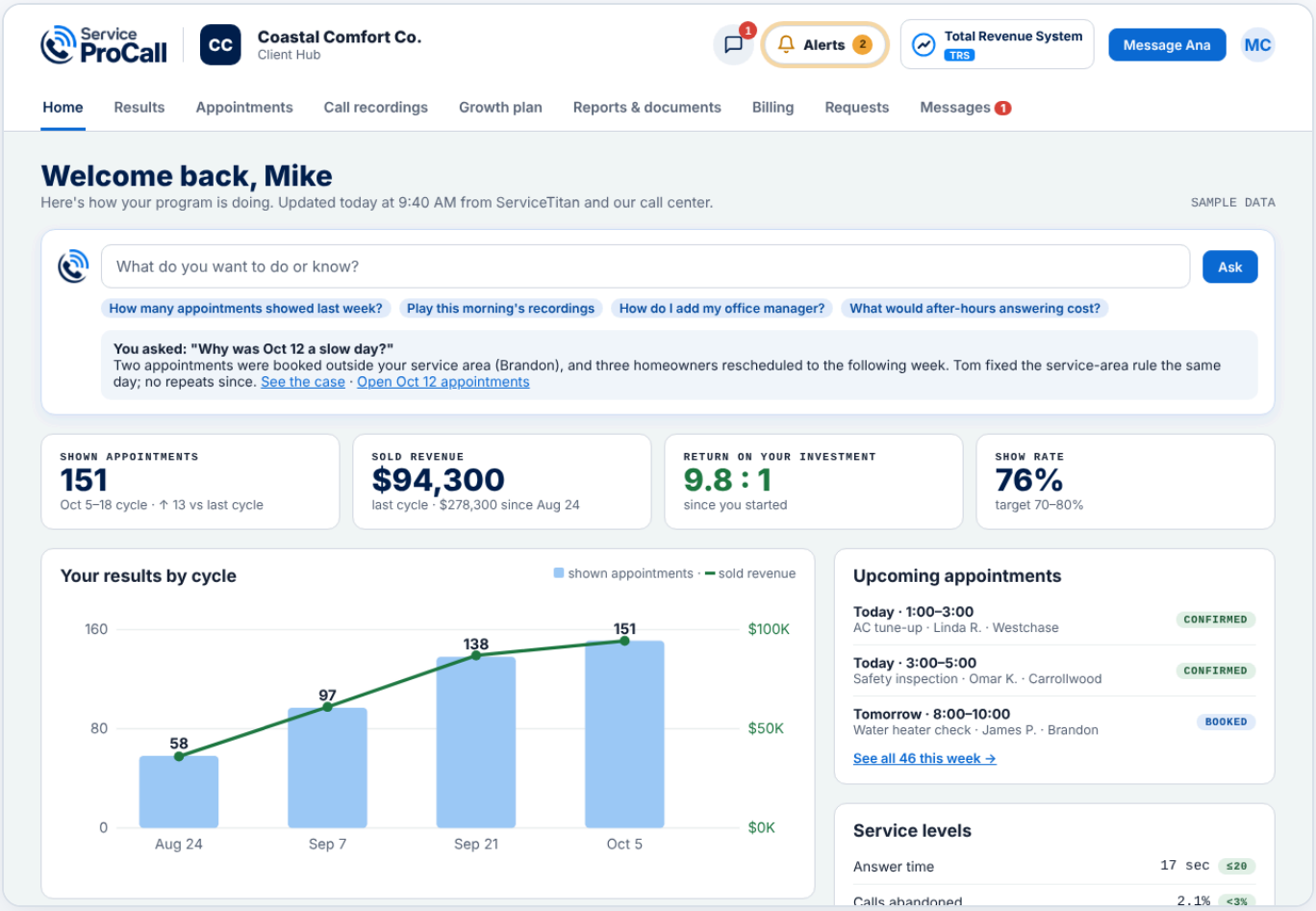
Each person starts with a plan built from your campaign's needs, so nothing waits on someone remembering.

Results you can verify

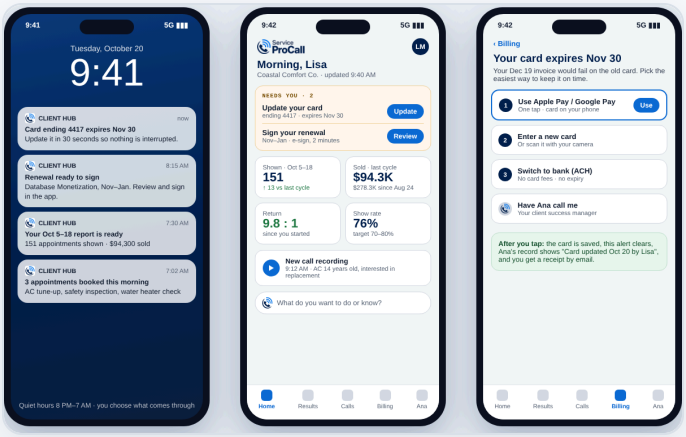
Bookings are matched job by job to your own field-service software, not to our spreadsheet.

You see what we see, any time.

Every client gets a secure Client Hub on the web and on their phone, set up the day you start. No waiting for a report or chasing an update.



The Client Hub home page: shown appointments, sold revenue, return on investment and show rate by cycle. Sample data.



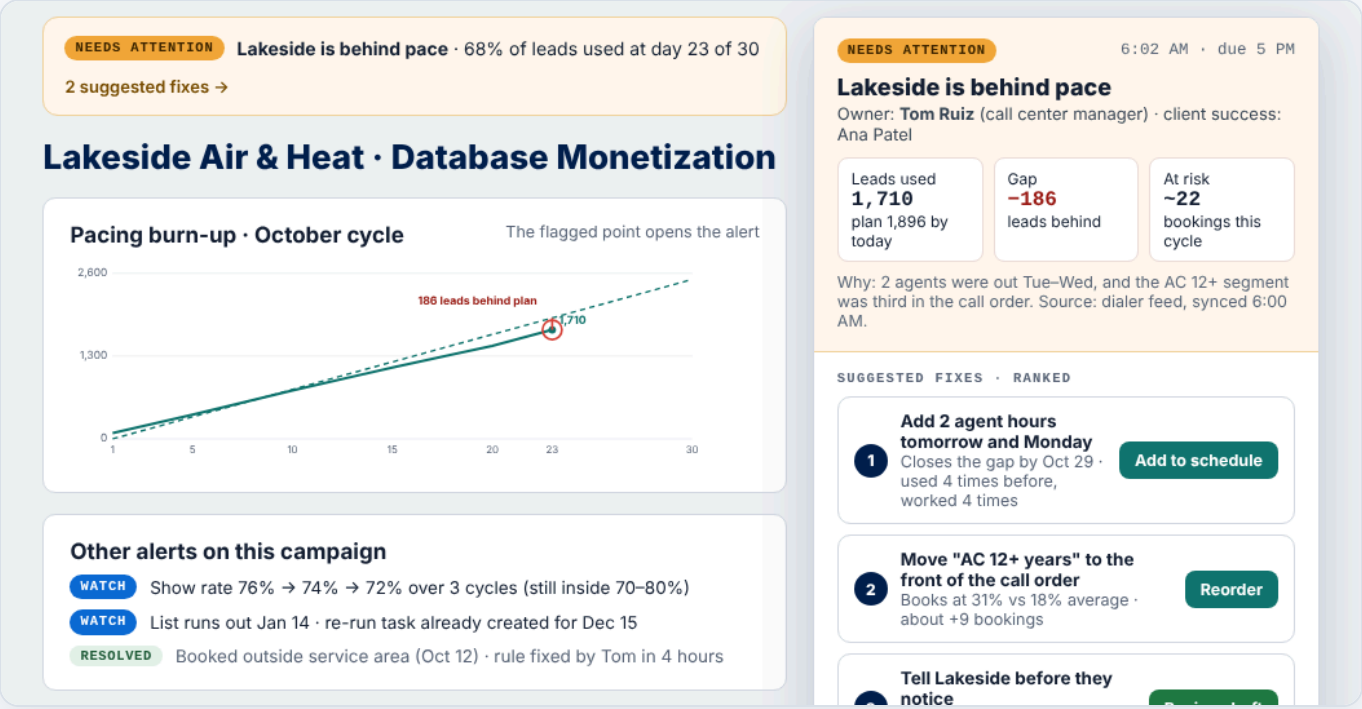
The Client Hub app for iPhone and Android. Sample data.

What's in your Client Hub

- Results and return on investment, cycle by cycle
- Every appointment, with show status
- Call recordings and summaries
- Service levels against your agreement
- Your Growth Plan and recommended next steps
- Reports, documents, e-signature and invoices
- Chat with your client success manager
- Your own login with two-step verification

Agile by design, accountable by default.

Speed only matters if it's pointed at the right problem. ProCall Hub spots the problem, suggests the fix and makes sure someone owns it.



A campaign falls behind pace: ProCall Hub flags it on the chart, explains why and offers ranked fixes the owner can act on in one click. Sample data.

	A TYPICAL CALL CENTER	SERVICE PROCALL ON PROCALL HUB
Reporting	A monthly spreadsheet	Live results, matched job by job to your field-service software
When results slip	Noticed at month end	An alert the same day, with an owner, a deadline and ranked fixes
Your visibility	Ask for an update	Your own Client Hub and app, around the clock
Accountability	Agent call counts	Daily KPIs for every role, with coaching when one slips
Hand-offs	Start over with each new contact	One record from the first call to renewal
Changes	Weeks to update a script or list	Approved changes tracked and live within days

See it for yourself. Ask our Senior Success Manager for a live walkthrough of ProCall Hub during your Database Equity Audit. ProCall Hub is built in-house and released in stages; we'll show you what's live for your launch.